



South Shore Community Partners in Prevention

South Shore Community Partners in Prevention (CHNA 23) Wednesday, January 13, 2021 8:55 A.M. to 10:00 A.M. Zoom Meeting

In attendance: Mike Jackman, Congressman Keating's Office & SSCPP Chair; Abigail Foley, Gosnold; Jen Cantwell, DEC Initiative, UWGPC Family Center; Katelyn McSweeney, Coalition Coordinator, High Point Plymouth; Donna Ciappina, Community Services Mgr. Duxbury Senior Center; Kati Mapa, UWGPC Family Center, Clinical Advocate; Katie Rayner - Health Literacy Project Coordinator; Ashley Silver-Intern- Family Center Brockton; Marylew Lis, Supportive Housing Specialist, OCES; Leah Serafin, Old Colony YMCA; Malissa Kenney, Healthy Plymouth/Exec. Dir and New Heights at Algonquin Heights; Karyn Bubbins, BID ACCESS Program, Client Navigator / HIV Counselor and Tester; Brittany Badgett: Health Imperatives- Youth & Community Services Manager; Casey Schmidt, Clinician First Steps Together Program at Bay State Community Services; Katherine Higgins- South Shore Resource and Advocacy Center- Program Coordinator, Road to Healing, Vicky Butler, PCO Hope; Tina Dwyer, Director Care Coordination/Community Benefits Officer, South Shore Health; Nancy DeLuca, Health Imperatives; Kim Scotland, United Way of Greater Plymouth County & SSCPP Coordinator; Kathleen Considine (NAMI); Sue West (BID); Tyra Jackson (Plymouth DMH); Ben Asfaw (South Shore Health); Jennifer Machado; Deb Schopperle (BID Plymouth); Liz Weiner (OCES)

Meeting called to order by Mike Jackman, SSCPP Chair at 8:57am. He alerted all that the meeting is being recorded. View recording [here](#). All introduced themselves in the chat.

All in attendance voted to approve December meeting minutes.

Mini Grant Outcomes Report: Resiliency Library

Kati Mapa, Clinical Advocate, United Way Family Center

- Mike reminded all of SSCPP Grants which are available on a rolling basis. More information can be found on our website: www.chna23.org/fudning. Mike introduced Kati who in turn introduced Katie Rayner and Ashley Silva that helped with presentation and project.
- The resiliency library/book buddy program is live! The site was launched in November and can be accessed here: <https://www.uwgpc.org/frc/resilience-library-and-book-buddy-program>
- The original goal of the grant (pre-pandemic) was to create a lending library to provide children and families with books about behavioral health, trauma, coping skills, and resilience.
- United Way's Family Center and Drug Endangered Children's Initiative hosts this program in partnership with Plymouth County Outreach and BID Hospital Plymouth.

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- COVID 19 changed the way of book lending. Planned to have the physical books at the Family Center & community events. As a result of COVID, the group decided to switch to a digital platform with Overdrive. Using Overdrive allowed more titles than initially planned.
- Plan to add books in different languages in future. A positive is we do not need to replace books that may be lost. Downside is some books are not accessible on this platform but we plan to have some of the “inaccessible” books at the Family Center in hard copy format.
- Shared a bit about Overdrive- a lot of Plymouth County public libraries use it as well. Have a 3 year contract with OverDrive.
- Launched on 11/16 – had 18 sign ups on the first week. Currently have a 131 books available (including 11 audio books) and a total of 45 accounts signed up with 65 users including children. Have had 14 checkouts so far with participants from Plymouth, Pembroke, Marshfield, and Duxbury.
- Book Buddy program is the preferred title for the Resiliency library when sharing with kids. The idea is that if you are going through something hard, there is a character in a book also going through it.
- Ashley showcased how to access and use the library. A user fills out a simple webform on the United Way site and a form is submitted. When form is submitted, Family Center gets an e-mail and connects with folks to sign them up on Overdrive. Overdrive can be accessed via website or an app called Libby. On app, need to search library by name “United Way of Greater Plymouth County”.
- Opened to Q &A. Hope to have physical books eventually. Have copies of *Hey Kiddo* available at Family Center at the moment. Kati asked for help in promotion and getting this resource to kids and families.

Presentation: Health/Racial Equity in Our Communities

Ben Asfaw

Vice President, Quality Management, South Shore Health

- Mike shared that part of the mission of SSCPP is to improve health outcomes for resident in our region. We want to look at barriers and what we can do to overcome them. He introduced Ben.
- Ben has been at South Shore Health for about 11 years and is the Executive Lead of Health for SSH’s Equity Committee.
- Presentation objectives- discuss equity as part of quality management, share about the formation of the SSH healthcare equity committee, share guiding principles and current activities.
- Equity Committee looks at how SSH is distributing care to the community and works to improve internal inherent racism or bias. Very important to have support from leadership and board.
- Had begun the conversation last January but the events of the summer reinvigorated the plans.
- Have 45 volunteers on the healthcare equity committee. Committee is well balanced with representation from ambulatory care, acute care, support/admin and homecare/hospice.
- Asked folks what skills were needed to achieve health equity? Responses included humility, awareness of own biases, willingness to listen, acceptance, communication, empathy, and organization/individual commitment.
- Worked on interpersonal skills for internal improvements and partnerships with the community.
- Scope – to create a platform to address racism, discrimination and inequality in healthcare. Want to measure disparities and equities.

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- Committee put together guiding principles. “Shore Shore Health celebrates diversity and inclusion amongst the people we serve and amongst those that serve them.”
- Deliverables- began a partnership with YW Boston. They have been a leader on diversity, equity and inclusion training. Also did a system-wide survey through Gallup and shared some survey questions (below).

Survey Questions



- 1. At work, I feel comfortable being myself. Likert Scale
- 2. Diversity and inclusiveness issues are openly discussed. Likert Scale
- 3. My ##COMPANY_TYPE## treasures diverse opinions and ideas. Likert Scale
- 4. I am comfortable talking about my background and cultural experiences with my colleagues. Likert Scale
- 5. Everyone at this ##COMPANY_TYPE## is treated fairly regardless of ethnic background, race, gender, age, disability, or other differences not related to job performance. Likert Scale
 - Skip logic: If answer to Q5 is strongly disagree, disagree, or neutral it would route to a free text response that says “Tell us why”
- 6. I have the same opportunities for advancement as other ##employee_type## at my organization with similar experience and performance levels. Likert Scale
 - Skip logic: If answer to Q6 is strongly disagree, disagree, or neutral it would route to a free text response that says “Tell us why”
- 7. What day-to-day operations, policy or change can we do right now, to support diversity, equity and inclusion? Free Text
- 8. Use three adjectives to describe South Shore Health as a place to work. Free Text

BACK

- Shared timeline. Anticipate training with YW Boston in late Jan. /early Feb. YW Boston will help with organizational change and will have training for all staff. Will be sure this is ongoing and will become of part of SSH’s DNA.
- Also offering a speaker series at SSH. Will share links with SSCPP.
- E-mail DEI@southshorehealth.org with questions or to learn more.
- Opened for Q&A with all.
- Mike shared article *Biden’s health-equity adviser on her approach to addressing the politicization of COVID and misinformation*: <https://fortune.com/2021/01/09/dr-marcella-nunez-smith-biden-covid-task-force-health-equity-advisor-vaccine/>

The floor was opened for announcements. Kathleen Considine shared about NAMI’s Road Map which is a resource toolkit recently completed with funding from SSCPP for 2021. Are able to send out hard copies via mail to anyone interested until the supply is exhausted. Contact Kathleen at if you would like a Road Map mailed to you via kathleenconsidine535@gmail.com.

Mike encouraged folks to check out the SSCPP Facebook page: www.facebook.com/chna23. We are currently posting a health literacy video series. If you have videos of your agency to share, please send our way to chna23@gmail.com

Next Meeting: February 10th

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